

### **STATEMENT OF QUALITY POLICY**

The Powerrun Group of companies (PG) consists of Powerrun Holdings Ltd and its subsidiary companies: Powerrun Project Management Ltd, Powerrun Pipe-Mech Ltd & Powerrun Industrial Fasteners Ltd

It is the Policy of PG Directors to establish and maintain a Quality Management System (QMS) which satisfies the requirements of ISO 9001:2015, to maintain and supply products or services of the highest standard and reliability in accordance with sound practice and having regard to the customers overall requirements, as well as regulatory and legal requirements. The assurance of quality is fundamental to all work undertaken by the Group and is practised by all personnel in their daily activities. Quality is assured by working in a systematic manner to documented procedures designed to eliminate the possibility or occurrence of non - conformance.

The senior management team take accountability for the effectiveness of the QMS; are committed to continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services, and the ability to enhance customer satisfaction are determined and addressed; and the focus on enhancing customer satisfaction is maintained.

The QMS defines the control systems and quality programme to be used for ensuring that this policy is fulfilled and also acts as an instrument of authority to all staff in the execution of their respective duties.

#### **Quality Objectives**

- Tendering department – to increase strike rate from 17% to 18% within the next year.
- Tendering department – to achieve 100% full employment for the current year.
- Reduce manufacturing errors from 15 to 10 within the next year.
- Improve on customer complaints from 8 to 4 within the next year.
- Reduce supplier errors from 22 to 11 within the next year.

Achievement of the objectives by all personnel through continual improvement and providing customer satisfaction, will as a consequence ensure wherever possible repeat business and reductions in non-conformances to the lowest levels, thus securing the potential for company growth. Targets for improvement will be addressed at management review. The policy will be communicated to all employees and is available to our customers, suppliers and to the general public through our website. [www.powerrun.co.uk](http://www.powerrun.co.uk) Its content will be reviewed annually for continuing suitability during formal management review meetings.

R Booth



Managing Director

For and on behalf of the Powerrun Group

Dated: 12<sup>th</sup> February 2018

Review Date: February 2019